

## Return form

### Customer details

<b>Order number:</b>		<b>Order date:</b>	
<b>Name:</b>			
<b>Address:</b>			
<b>Zip code + city:</b>			
<b>IBAN:</b>			
<b>Phone number:</b>			
<b>E-mail address:</b>			
<b>Date:</b>			

### Returning the following unopened items:

Article number	Article description	Number of boxes	Reason*

#### Reason \*

- |                              |                                       |
|------------------------------|---------------------------------------|
| 1. Ordered the wrong article | 4. Article has been delivered late    |
| 2. Ordered the wrong size    | 5. Article does not meet expectations |
| 3. Ordered too much          | 6. Other:                             |

#### Terms and conditions:

- Returns can be made within 30 days, without (valid) reason.
- Return costs are to be borne by you.
- Return items can only be returned unopened and undamaged.
- Items should always be packed in their original packaging.
- Items with custom printing cannot be returned.
- Problems or loss of shipment by the company providing shipping to Fonkels, are at the expense and risk of the customer. Therefore, always keep the proof of shipment.
- Crediting takes place upon receipt, checking and approval by Fonkels.
- Shipping costs will not be credited.

In order to initiate a quick return process, please fill in the form. Subsequently, mail this form to:  
[customerservice@fonkels.com](mailto:customerservice@fonkels.com).

## Return instructions



1 Download the return form.



2 Fill in the return form, and e-mail it to [customerservice@fonkels.com](mailto:customerservice@fonkels.com).



3 Separate the label from the form, fill in your order number, and stick it clearly visible on the parcel.



4 Send the parcel with a carrier of your choice



5 When we receive your return form and approve the package we received, we will refund the amount.



**Fonkels**

**T.a.v. Klantenservice**

**Nijverheidstraat 22**

**6681 LN Bemmelen**

**The Netherlands**

**Order number: \_\_\_\_\_**